# **User Agreement**

### 1. Introduction

- 1.1. This User Agreement ("Agreement") governs the terms and conditions for the use of services provided by UnitedTradeMarket LLC ("Company," "we," "us," or "our") to clients ("user," "you," or "your"). By accessing or using our services, you agree to be bound by this Agreement.
- 1.2. UnitedTradeMarket provides users with access to a comprehensive and sophisticated trading platform designed to facilitate transactions across a wide range of financial instruments, including cryptocurrencies, stocks, bonds, and other derivatives. Our platform offers advanced trading tools, real-time market data, and personalized support to help users navigate the complexities of financial markets.

# 2. Registration and Verification

- 2.1. To use our services, users are required to complete a detailed registration and verification process. During registration, users must provide accurate and up-to-date personal information, including identification documents, to ensure compliance with regulatory requirements and prevent fraudulent activities.
- 2.2. Our verification process involves thorough checks to authenticate users' identities and assess their eligibility to access our services. We employ advanced security measures and adhere to strict privacy standards to safeguard users' personal and financial information.

## 3. User Rights and Obligations

- 3.1. Users are granted the right to access and utilize our platform in accordance with the terms outlined in this Agreement. This includes the privilege to execute trades, monitor market trends, and engage with our support team for assistance.
- 3.2. In exercising their rights, users are obligated to abide by all applicable laws, regulations, and industry standards governing financial transactions and securities trading. Users must refrain from engaging in any unlawful activities or behavior that may compromise the integrity or security of our platform.
- 3.3. Additionally, users are prohibited from sharing their payment details, digital wallet addresses, or account credentials with any third parties. Maintaining the confidentiality of sensitive information is essential to prevent unauthorized access and protect users' assets.

# 4. Company Rights and Obligations

4.1. The Company retains the right to manage and operate its platform in accordance with its established policies and procedures. This includes the authority

to implement necessary measures to maintain the security, stability, and functionality of the platform.

- 4.2. We are committed to ensuring the privacy and security of users' data through the implementation of robust cybersecurity protocols and adherence to industry best practices. Our ongoing efforts to safeguard users' information aim to instill confidence and trust in our platform.
- 4.3. The Company may, at its discretion, cover transaction fees associated with users' trades, subject to prior agreement and applicable terms. This demonstrates our commitment to providing transparent and cost-effective trading solutions for our clients.

#### 5. Investment Period

5.1. The minimum investment period for trading activities on our platform is set at 90 days, providing users with the opportunity to capitalize on long-term investment strategies and market trends. However, users may opt to adjust the investment period to as short as 1 day, subject to mutual agreement between the parties.
5.2. Users are encouraged to carefully evaluate their investment objectives, risk tolerance, and financial goals before committing to any specific investment period. Our platform offers a range of investment options and flexible terms to accommodate diverse trading preferences.

### 6. Withdrawal Period

6.1. Withdrawal requests are processed promptly and efficiently, with funds typically being credited to users' accounts within 30 minutes of submission. However, in certain cases, withdrawals may take up to 30 business days to process, depending on factors such as banking regulations and transaction processing times.
6.2. Users are advised to plan their withdrawal requests accordingly and consider any potential delays or processing times associated with their chosen withdrawal method. Our customer support team is available to assist users with any questions or concerns related to the withdrawal process.

## 7. Margin Call

- 7.1. Margin trading involves the use of borrowed funds to amplify trading positions, offering users the opportunity to maximize their investment potential. In the event of a margin call, where a user's account falls below the required margin level, the Company may offer assistance at its discretion, including providing additional margin or closing positions to mitigate potential losses.
- 7.2. Users should exercise caution when engaging in margin trading and carefully monitor their account's margin levels to avoid triggering a margin call. Our platform

provides users with access to real-time margin data and risk management tools to help them make informed trading decisions.

#### 8. Interaction with Advisors or Brokers

- 8.1. Our platform offers users the option to work with experienced advisors or broker-partners who can provide personalized guidance and support based on users' individual trading goals and risk profiles. Users are encouraged to actively engage with their chosen advisor or broker and take advantage of the valuable insights and expertise they offer.
- 8.2. While advisors and brokers can offer valuable insights and recommendations, users ultimately retain full control over their trading decisions and investment strategies. It is important for users to conduct their own research and due diligence before making any investment decisions, taking into account their unique financial circumstances and objectives.

### 9. Termination of Account

- 9.1. The Company reserves the right to unilaterally terminate or suspend a user's account in the event of any violations of this Agreement or suspected fraudulent activities. Users may also request the closure of their account at any time, subject to the resolution of any outstanding obligations or liabilities.
- 9.2. Our platform is committed to maintaining the highest quality of service and ensuring reliability and security for all our users. In the event of account closure, our specialists are ready to provide support and assistance in resolving any issues or problems that may arise.

## 10. Amendments to the Agreement

- 10.1. The Company reserves the right to amend or modify this Agreement at any time, with or without prior notice, to reflect changes in laws, regulations, or business practices. Any amendments or modifications to the Agreement will be communicated to users through our platform's notification system or via email.
- 10.2. Users are encouraged to review the updated Agreement periodically to stay informed about any changes or additions. Continued use of our services following the implementation of any amendments constitutes acceptance of the revised terms and conditions.

## 11. Governing Law and Dispute Resolution

11.1. This Agreement shall be governed by and construed in accordance with the laws of the state of Delaware, United States. Any disputes arising out of or in connection with this Agreement shall be resolved through arbitration in accordance with the rules of the American Arbitration Association.

11.2. Our platform is committed to providing a fair and transparent dispute resolution process for all users. Arbitration offers a neutral and impartial forum for resolving disputes efficiently and effectively, while minimizing the associated costs and complexities of traditional litigation.

# 12. Account Types and Additional Services

## 12.1. Account Types

The Company offers various account types with different features and benefits, tailored to meet the diverse needs and preferences of our users:

- "Bronze Account" Designed for beginner traders with a minimum account size of \$500. Users benefit from a 90-day investment period and access to basic trading tools and educational resources.
- "Silver Account" Suitable for intermediate traders with a minimum account size of \$5,000. Users enjoy a 60-day investment period and enhanced trading features, including advanced charting tools and technical analysis indicators.
- "Gold Account" Geared towards experienced traders with a minimum account size of \$25,000. Users have a 30-day investment period and access to premium trading services, including personalized support from dedicated account managers.
- "Platinum Account" Designed for high-net-worth individuals and institutional clients with a minimum account size of \$100,000. Users benefit from a 15-day investment period and exclusive perks, such as priority customer support and tailored investment strategies.
- "VIP Account" Reserved for elite traders and VIP clients with a minimum account size of \$500,000. Users enjoy a 7-day investment period and VIP treatment, including access to exclusive events, research reports, and specialized trading tools. "VIP+ Account" The ultimate account tier for ultra-high-net-worth individuals and institutional investors with a minimum account size of \$1,000,000. Users have a 1-day investment period and receive bespoke concierge services, personalized investment advice, and unparalleled access to global markets.

#### 12.2 Additional Services

In addition to our standard trading features, each account type comes with a range of additional services to enhance the trading experience and meet the unique needs of our users:

- Trading Signals: Receive real-time trading signals and market insights from our team of expert analysts. Available for Gold, Platinum, VIP, and VIP+ accounts.
- Educational Materials: Access a comprehensive library of educational resources, including articles, tutorials, and webinars, designed to help users improve their trading skills and knowledge. Available for all account types.

- Personalized Support: Enjoy personalized support and guidance from our team of dedicated account managers and customer service representatives. Available for Silver accounts and above.
- Risk Management Tools: Access advanced risk management tools and features to help protect your investments and minimize potential losses. Available for Platinum, VIP, and VIP+ accounts.
- Exclusive Events: Gain access to exclusive events, seminars, and networking opportunities designed to provide valuable insights and connections for elite traders and VIP clients. Available for VIP and VIP+ accounts.
- Priority Customer Support: Receive priority customer support and assistance from our team of experienced professionals, available 24/7 to address any questions or concerns. Available for Platinum accounts and above.

### 13. Taxes and Sanctions

- 13.1. Users are responsible for complying with all applicable tax laws and regulations governing their trading activities on our platform. The Company does not provide tax advice and recommends consulting with a qualified tax professional for guidance on tax matters.
- 13.2. The Company adheres to all relevant sanctions and export control laws and regulations and does not conduct business with individuals, entities, or countries subject to economic sanctions or trade restrictions.

### 14. Conclusion

By using our services, you acknowledge that you have read, understood, and agreed to be bound by the terms and conditions of this Agreement. If you do not agree to any provisions of this Agreement, you should not use our services.